

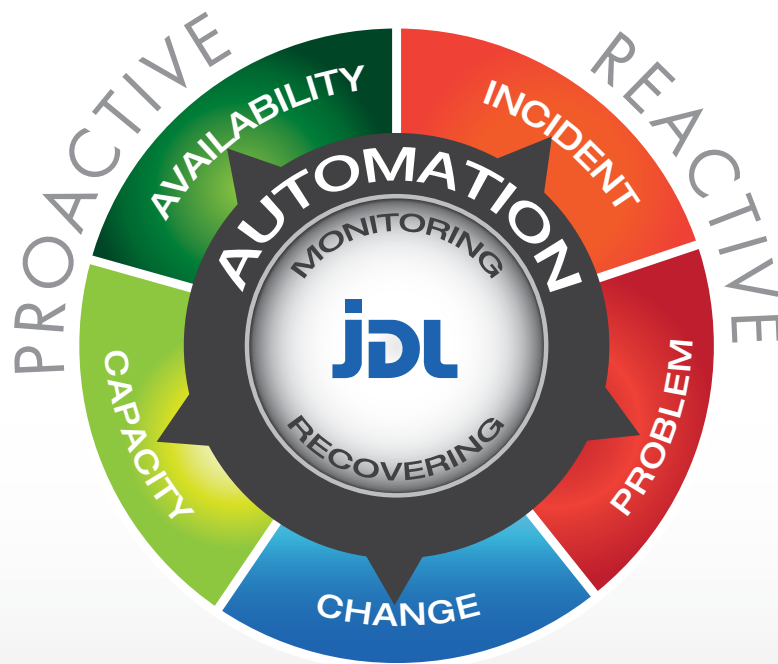
Complement Your Current IT

with JDL's Managed Services

As an IT professional, you are the source of your business' lifeline. More than ever before, IT systems are crucial for operational excellence and competitive advantage. The job of keeping a business' technology systems in check with high efficiency and maximized end user productivity is a daunting task. In times where many IT peers face budget restraints, personnel reduction and limited resources, do you encounter these hurdles in your IT environment:

- Keeping patches up to date
- Maintaining inventory of IT hardware, software & systems
- Monitoring anti-virus and other security alerts
- Needing to be on-site to manage IT departments & issues

With JDL's managed services, you can accomplish your business goals. Whether you are looking to reduce operational costs, improve efficiency, increase productivity, seeking automation or a combination of all, JDL Technologies provides a customized suite of services to meet your business' needs. We work with you as an extension of your existing team.



JDL's suite of managed services includes:

- Patch & Asset Management
- Automation
- Availability Assurance
- IT Help Desk
- Event Alerting
- Remote & On-site Support
- Endpoint Security
- Desktop Migration

Using JDL's managed services package, your IT can be more proactive, preventative, effective & efficient.

To achieve the best ROI on your IT investment, let JDL assess, advise & customize a managed service solution uniquely for your IT environment.

Let JDL Enable Your IT

Through managing, monitoring & maintaining your critical IT Systems

Get Started with 3 Easy Steps: Assess, Advise & Customize

Assess: The first step in getting on board with JDL's umbrella of managed services is through a thorough assessment of your IT environment. During this onboarding process, a certified engineer will do an assessment of your complete IT landscape, including desktops, servers, storage, network and applications while establishing a working relationship with you and your staff. Through this stage, our engineer will study and analyze all devices under management against industry best practices.

Advise: After the initial assessment, the JDL team will take a deep dive into your current IT landscape and will make recommendations, if needed, for remediation of network management, equipment and infrastructure in order to ensure your environment is optimally configured & properly designed for ideal availability. However, this is not just an onboarding step. During your relationship with JDL Technologies, your business and IT department will benefit from ongoing consulting services with regards to budgetary planning, industry best practices, strategic planning, optimization and in-depth monthly reporting.

Customize: JDL Technologies understands that each customer and IT environment is unique. That is why we provide customizable managed services packages which enable us to tailor our services to each client's distinct IT needs. With that said, in addition to our core managed services solution, we offer your organization other specialized features such as:

- Device level backup & restoration
- Remote backup administration
- Streamlining the deployment of end user devices
- Universal restore for recoveries
- Anti-virus & anti-malware
- 24/7 support

At JDL, we work with our clients to develop a package that best suits their specific business and IT requirements. Once determined, this solution becomes the foundation for enabling our team to seamlessly integrate into your business model, thus becoming a virtual extension of your team and allowing you to focus on your core business.

Let JDL Enable your IT!

A Leader in Customized IT Solutions for over 15 years. JDL's portfolio of IT Services includes:

- Virtualization
- Managed Services
- Networking Services
- Converged Infrastructure

